

May-June 2022

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Events and Activities



The start of May 2022 saw many of our members from cleaning companies participate in a learning mission trip to Interclean Amsterdam 2022. After a 2-year hiatus due to the COVID-19 pandemic, this year's EMAS Singapore Delegation was led by Deputy CEO (Public Health), Mr Chew Ming Fai of National Environment Agency, Singapore. Our EMAS delegation encompassed over 30 Singapore delegates from 20 unique EMAS member companies.

The objectives of the learning trip was to expose participating Singapore companies to Europe's latest equipment and technologies; with a potential for adoption - so as to enhance productivity and efficiency in their processes. Upcoming technologies were shared during Interclean's Innovation Lab – where the main themes include innovation, digitalisation, robotics, circularity; and its Healthcare Cleaning Lab – which emphasised the cleaning processes involved for prevention of sickness and illness.

On the 1st day, the EMAS delegation was warmly welcomed by RAI's Finance and Procurement Director, Mr Menno Roodenburg. The EMAS delegation proceeded with the day's booth visits and product demonstrations from Cleantools Singapore, Daego Co Ltd, LionsBot International, Karcher B.V., Softbank Robotics and Tennant.



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Day 2 of EMAS's mission trip to Amsterdam, the Singapore delegation visited i-Team Global's Experience Centre.

Mr Frank van de Ven, Ambassador of Global Strategy, together with his team welcomed the EMAS group and shared the latest on developments on high-end cleaning machines, products and utilities. Ranging from scrubber dryers, vacuum cleaners, gum removers, lighting solutions, microfibre pads and all-in-one cleaning islands.

In the afternoon, EMAS also visited VSR (Vereniging voor Schoonmaak Research), the Cleaning Research Association together with Royal Netherlands Standardization Institute (NEN).



Insights shared included an introduction on Performance Based Contracts (also known as Outcome Based Contracts), Performance Based Contracts Today: The Client Side and Performance Based Contracts Today: The Provider Side. Industry knowledge was also shared for NEN 2075: Quality Measuring System & Process Control System For Cleaning Performance.

To conclude the learning session, a Memorandum of Understanding (MOU) was signed between VSR, Real Estate & Construction Centre (RECC) and EMAS – for knowledge transfer of Outcome-based Cleaning Supervisor & Cleaning Auditor Training Scheme; and knowledge transfer of Registration of Cleaning Auditors Scheme.

EMAS invites you to join us in 2024 for more learnings and advancements in the cleaning industry!







EMAS would like to express our thanks and appreciation to:

- LionsBot International for sponsoring the EMAS Delegation Lunch on Day 1.
- Karcher Singapore for sponsoring the EMAS Delegation Dinner on Day 1.
- VSR for sponsoring the EMAS Delegation Lunch on Day 2.
- i-Team Global for logistics coordination and sponsorship of transport on Day 2.

Upcoming!

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Industry News



EMAS is in the 3rd year of its current LEAD (Local Enterprise and Association Development) programme. We have submitted our proposal to continue for a second LEAD programme. Our objectives are to address the pain points of the industry by driving transformation to upskill the cleaning workforce, encourage the adoption of technology, encourage the adoption of Outcome-Based Contracts (OBC), improve productivity, and promote growth by creating better jobs for the sector. We will update you of the progress in due course.

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21 Oct

EMAS Annual General Meeting 2022

Dialogues / Briefings

EMAS is represented in Tripartite Cluster for Cleaners (TCC) chaired by National Trades Union Congress (NTUC). In June, NTUC U Care Centre (UCC) held a briefing session with cleaning businesses relating to: Cleaning PWM - TCC Recommendations 2021, survey findings on rebranding of Cleaning Job Titles and Straw Poll.



Recommendations were shared by Tripartite Workgroup on Lower-Wage Workers (TWG-LWW) on Progressive Wage moves which will be implemented from 1 Sep 2022; and related topics of New Local Qualifying Salary (LQS) Requirement, Extension of Existing PWMs to In-house Workers, Occupational PWs, PW Mark and the Progressive Wage Credit Scheme.

Skills Development and Training



EMAS, in collaboration with AAARYA Business College, is pleased to have conducted our OBC-Ready Masterclass on 26 May 2022 with resounding success! Participants who attended this Masterclass were able to: increase their knowledge on practical OBC requirements, enhance their customer service specifically in OBC projects through better knowledge of their clients' expectations and initiate the next steps to upgrade their company to undertake OBC contracts.

Mr Dalson Chung, Director (Industry Development and Promotion Division), NEA and Mr. Tony Chooi, President, EMAS, helped to set the stage for the Environmental Industry during the session.





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We thank Mr. Eric Tan, Group Chairman of Lifelong Learning Academy for explaining how this Masterclass can help companies in the industry. Our notable speakers included Mr. Terence Wee, Executive Director of EMAS, Mr. Jeffrey Chua, Board Advisor of AAARYA Business College, and Co-Chairman of Tripartite Cluster for Cleaners and Security Tripartite Cluster who talked about OBC buyers' perspective; Mr. P Palaniappan, Group CEO of Lifelong Learning Academy Group, on how companies can execute OBC Contracts; and Ms. Acacia Phua, of NTUC U SME on how NTUC can help companies access the support they need to tackle critical business issues and challenges such as getting OBC-Ready.





With the implementation of the Environmental Sanitation Regime (ESR) by the National Environment Agency (NEA) since mid-2021, all preschools, schools, youth facilities, eldercare facilities, food centres, markets (FCMs) and coffeeshops are required to appoint an Environmental Control Coordinator (ECC) to undergo training and be registered with the NEA. Participants can use the certificate of completion at the end of the 2-day ECC course to register for a ECC Certificate of Registration with NEA.

For course details on **Environmental Control Coordinator (ECC) Training** or to sign up, please visit https://www.rp.edu.sg/ace/short-course/Detail/environmental-control-coordinator-(ecc)-training

The Environmental Infection Control and Management (EICM) is a 1-day course designed to equip participants with knowledge and skills to perform cleaning and disinfection of non-healthcare premises to combat COVID-19 and other potential diseases such as H1N1, MERS, HFMD. Participants will also learn about infection prevention and control, consideration in selection of appropriate PPE, the procedures necessary in donning and doffing PPE and hand hygiene.

For course details on **Environmental Infection Control and Management (EICM) Training** or to sign up, please visit https://www.rp.edu.sg/ace/short-course/Detail/environmental-infection-control-and-management

Upcoming!	
End-Aug	Job Re-design for Environmental Services (ES) Industry Masterclass

Environmental Management Association of Singapore

