

A bi-monthly news bulletin brought to you by EMAS

July-Aug 2025

Events and Activities



EMAS will hold its **39th Annual General Meeting (AGM)** on Friday, 19 September 2025, from 2:00 PM to 5:00 PM. The meeting will take place in person at the Devan Nair Institute.

This year's AGM is especially significant as it is an election year. Appointments for the EMAS Executive Council (EXCO), Observers, and Auditor/s will be conducted during the session.

The AGM serves as an important platform for members to come together, review key developments, and take part in shaping the future direction of the association. Members are encouraged to attend and participate actively in the proceedings.

Official notifications for the 2025 AGM has been circulated via post, email, and WhatsApp to ensure members receive timely information and can make the necessary arrangements to join.

RSVP to Attend (click here)









PARTICIPATING SPONSORS



Jointly organised by the Waste Management & Recycling Association of Singapore (WMRAS), the Environmental Management Association of Singapore (EMAS), and the Singapore Pest Management Association (SPMA), ES Members Day 2025 brings together professionals across the waste management, recycling, environmental, and pest management sectors.

COME JOIN US! ES Members' Day 2025 is happening on Wednesday, 17 September 2025, at Orchid Country Club.

Upcoming!	
17 Sept 2025	ES Members Day 2025 * Jointly organised with WMRAS, EMAS and SPMA *
19 Sept 2025	EMAS Annual General Meeting (AGM) 2025 * Election year for Executive Council *
	Register to Attend: https://forms.gle/aYVZVRKgMxqWmfRn8



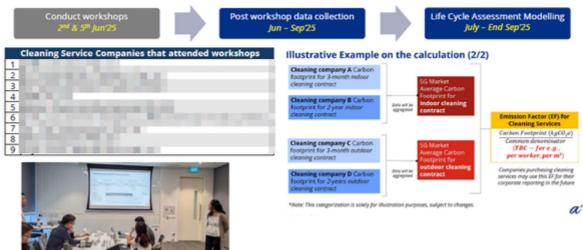
The Facilities Management Expert Summit (FMES) 2025 took place on 15 Aug 2025, with EMAS as a Supporting Partner. Organised by the **Singapore International Facility Management Association (SIFMA)**, this event returns as Singapore's premier conference for the facilities management industry.

With the theme "The Future Workplace: Technology X Sustainability", the summit brought together leaders, professionals, policymakers, and innovators from across the built environment to explore how smart technologies, data-driven solutions, and sustainable design are reshaping facility management and redefining the workplace of tomorrow.

The Agency for Science, Technology and Research (A*STAR) is partnering with the Singapore Business Federation (SBF) to develop the Singapore Emission Factors Registry (SEFR), a centralised reference point for localised emission factors data. This joint initiative, supported by the Ministry of Trade and Industry (MTI), Ministry of Sustainability and the Environment (MSE), and Enterprise Singapore, is developed in collaboration with Singtel and PwC Singapore.

Development of emission factor for Cleaning Services in SG

A*STAR & SBF - Singapore Emissions Factor Registry (SEFR)



The project will deliver two key outcomes: consolidating existing emission factors used by government agencies and the Singapore Green Building Council (SGBC) for presentation on SEFR, and developing new emission factors to enhance the registry.

SEFR is designed to help Singapore businesses by enabling more accurate tracking and reporting of greenhouse gas (GHG) emissions, facilitating sustainability decisions through environmental impact assessment, and supporting compliance with climate-related disclosure requirements, including those mandated by SGX RegCo.

We thank our member companies for attending the SEFR data collection workshops on 2 and 5 June, where they shared many valuable insights for Singapore's cleaning industry.





EMAS has crafted a **Technology Roadmap** to steer Singapore's cleaning industry through its digital evolution. This guide equips businesses with strategic insights to adopt innovative technologies that:

- * Boost operational productivity
- * Elevate service standards
- * Drive sustainable innovation

With the sector evolving rapidly, your expertise and perspectives are vital to refining this resource. We encourage industry professionals to share feedback, ensuring the roadmap remains practical, forward-thinking, and aligned with real-world needs.

Explore the roadmap here: Technology Playbook

As a continuous improvement, you are invited to contribute your ideas:

* Visit the link https://forms.gle/jgNUyHSFQcMgEc5h8 or scan the QR code under Chapter 9 of the Roadmap.

Your input will help shape a resilient, tech-driven future for Singapore's cleaning industry. Join us in redefining excellence!

Dialogues, Briefings and Engagements

EMAS held an engagement session on 12 Aug 2025 with the **National Environment Agency (NEA)** to discuss several key initiatives that are related to **Outcome-based Contracting (OBC)**. These include (but not limited to):

- developing best practices to encourage healthy bidding,
- organising Focus Group Discussions (FGDs) for buyers and providers to share their experiences with OBC contracts,
- updating the OBC Guide, and
- conducting outreach to buyers with upcoming contract expires to promote the benefits of **Outcome-based Contracting (OBC)**.

EMAS and NEA remain committed to strengthening OBC adoption amid ongoing labour challenges. As such, the **NEA Cleaning OBC Helpdesk** has been set up as a useful channel for feedback and queries.

On 25 July 2025, EMAS met with NEA for an engagement session to discuss improving the **hygiene standards** and cleanliness of **coffeeshop toilets**. The discussion focused on exploring implementation approaches, operational considerations, and potential outcomes of the trial, thereby establishing best practices that can potentially be scaled across the sector.

Since its launch, over 47,000 companies have adopted bizSAFE, which is now widely recognised as a mark of good **Workplace Safety and Health (WSH)** performance. To further encourage continuous improvement, three key changes will be introduced: (1) streamlining the 5-step progression into three levels (bizSAFE, bizSAFE+, bizSAFE STAR), (2) introducing a bizSAFE Scorecard to track WSH performance, and (3) enhancing the Risk Management Audit to focus on implementation.

EMAS provided feedback on 26 Aug 2025 in an industry consultation with WSH Council on these proposed bizSAFE Enhancements.

On behalf of the cleaning industry, EMAS reviewed the **Guide on Uniforms** for the Environmental Services Industry - first developed and launched by **NEA** in 2018 under the ES Industry Transformation Map (ITM) and last updated in 2022 with guidelines on disinfection work.



In the Aug 2025 review, the guide will be enhanced to address workforce and workplace needs, including protection against heat-related risks and reinforcing uniforms' professional image (including proper footwear, personal hygiene, etc). EMAS provided feedback to NEA to strengthen the existing guidelines and suggest possible enhancements.

EXCO Meeting (Salient Points)



An appreciation lunch will be organised for Dr Amy Khor, providing an opportunity to acknowledge her contributions and continued support for the industry.

Dr Janil Puthucheary, Senior Minister of State for the Ministry of Sustainability and the Environment (MSE), will be attending as Guest-of-Honour for ES Members Day 2025, along with a distinguished list of special guests.



The LEAD 2 programme concluded on 31 May 2025, the claims have been submitted to ESG's auditors for reimbursement, and is expected between October 2025 and February 2026.



EMAS will initiate the application of the LEAD 3 programme once the LEAD 2 claims are formally concluded. EMAS is concurrently developing its strategy; with focus on transforming people, business processes, and operations towards Outcome-based Contracting (OBC).

Preparations are also underway for the **EMAS Chinese New Year Dinner** on 26 February 2026. After reviewing three proposed venues, the final decision was made to host the event at Paradox Merchant Court. Save the Date!





EMAS will be moving ahead with a potential collaboration with WeRide to expand use of its S1 Robosweeper fleet.

Skills Development and Training



ETIH@TP Course on *Outcome Based Contracting (OBC) for Cleaning Services: Effective Implementation with Digitalisation and Automation* [TP-NC-E0046-F] was recently held on 27 and 28 August, with 24 learners from 11 organisations. Agency representatives attended as observers.

Referencing Singapore Standard 694:2023 and a successful eco-campus case study, it equipped participants with practical knowledge on OBC contract clauses, cleaning outcome benchmarks, and service buyer-provider partnerships.

Participants also learnt to use performance inspection tools, apply digitalisation, robotics, automation and IoT, and received hands-on guidance in drafting OBC contracts and conducting inspections with industry practitioners.





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* Terms and Conditions apply.

EMAS is partnering with **Temasek Polytechnic (TP)** and **Yellow Ribbon Singapore (YRSG)** in the **SkillsFuture Career Transition Programme (SCTP) Environmental Services Specialist** programme to support ex-offenders in their reintegration journey.

The SCTP was officially announced by DPM Heng and the National Environment Agency (NEA) in November 2024 (https://www.straitstimes.com/singapore/mid-career-skillsfuture-programme-for-environmental-services-industry-to-be-launched-in-april-2025). The 300-hour programme is the first such initiative for the industry, and will cover topics including robotics, automation, waste management and outcome-based contracting for cleaning services.

The SCTP equips participants with industry-relevant skills, helps them obtain nationally recognised certifications, and prepares them for employment opportunities in the Environmental Services sector.

The collaboration between EMAS, TP and YRSG reflects a strong dedication to supporting ex-offenders through education, skills development and job opportunities - promoting a more inclusive, supportive and nurturing society.

If your company is open to offer job opportunities (from November 2025 onwards), please register your interest here: **Interested to Offer Job Opportunity**

Several EMAS members will be taking on **industrial attachments in October** for **SCTP's Environmental Services Specialist** learners, a course offered at Temasek SkillsFuture Academy.

During the attachment, the companies will observe learners' performance and assess their suitability for industry roles. Where budget permits, they may also express interest in hiring suitable learners for full-time equivalent (FTE) positions to meet operational needs.

Click Here If Your Company is Interested in Offering Industrial Attachments

EMAS is delighted to collaborate with **WMRAS Academy** to drive training, innovation, and sustainability, setting new standards of excellence for a cleaner, brighter future.

Register for PWM courses here:

https://www.wmras.org.sg/progressive-wage-model-courses-pwm/



PWM-WASTE MANAGEMENT & PWM-CLEANING: APPLY KNOWLEDGE OF ROBOTIC SYSTEMS AND AUTOMATED TECHNOLOGIES IN ENVIRONMENTAL SERVICES – (TGS-2022015629) (EVS-TEM-2004-1.1)

Find Out More 71

Course Dates

Start On End On Register Now 2



PWM-WASTE MANAGEMENT & PWM-CLEANING: RESPOND TO AND SUPPORT THE INVESTIGATION OF INCIDENTS IN ENVIRONMENTAL SERVICES (LEVEL 2)

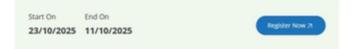
Find Out More 7

Course Dates





Course Dates





Course Dates



Welcome New Members

Please join us in warmly welcoming three new members to our Association! We are excited to have them on board and look forward to their active contributions as we grow together as a community.



We continue to welcome new members to be part of our community. If you know someone who will enjoy being part of us, **just click here and share the invite**.



Environmental Management Association of Singapore





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