



# Environmental Management Association of Singapore (EMAS)

A bi-monthly news bulletin brought to you by EMAS

Nov-Dec 2023

## Events and Activities

**Organised by**



Environmental Management Association of Singapore



**Environmental Services**  
CELEBRATING OUR WORKFORCE

**Supported by**



National Environment Agency  
Safeguard Nature - Create



Health Promotion Board

### ES Achievement Award 2023

24 Jan 2023, 2pm, Devan Nair Institute

The Environmental Services (ES) Workforce Day is organised to celebrate the commitment and excellence of ES companies and employees, and is supported by the **Environmental Management Association of Singapore (EMAS)**.

This is the **FIRST** time we are arranging a physical celebration. Over 240 recipients from 40 companies will be invited, and they will receive a **Certificate of Achievement** recognising them for their accomplishment, dedication and outstanding contribution. The National Health Promotion Board (HPB) will also be offering free gifts and health assessment to promote well-being and healthy lifestyles.

Programme Details:

		NON-MEMBERS		
		RSVP as a	Token Payment	
2.00 PM	a. Registration	Awardee	\$10 per pax	Includes tea reception
	b. Ground Activities with Health Promotion Board (HPB) - Health assessments and nutrition tips - Simple fitness exercises	Company Representative (receive Certificates on behalf of Awardees)	\$10 per pax	Includes tea reception
		<b>EMAS Members</b>		
		RSVP as a	Token Payment	
3.00 PM	Arrival of Guest-of-Honour	Awardee	Complimentary	Includes tea reception
3.05 PM	Welcome of guests	Company Representative (receive Certificates on behalf of Awardees)	Complimentary	Includes tea reception
3.10 PM	Opening address EMAS Vice President, Mr Edy Tan			
3.15 PM	Welcome speech NEA CEO, Mr Wong Kang Jet			
3.20 PM	Sharing by e2i			
3.30 PM	Commencement of Award Ceremony			
5.00 PM	END			

**RSVP to Attend (click here)**



The National Environment Agency (NEA) recently hosted the annual **Environmental Services (ES) Workforce Day** that celebrates the commitment and excellence of ES companies and their employees in creating a clean, green and sustainable Singapore.

The ES Star Award is a top-tier award presented to exemplary ES employees across the three sectors (cleaning services, waste management, and pest management) in three categories (frontline, supervisory and operations support). Award recipients are recognised for their exceptional service excellence, good teamwork and leadership, proactive attitude towards upskilling, productivity and environmental sustainability.

A total of 27 individuals (comprising cleaners, technical specialists, as well as operations and EHS professionals) received the ES Star Award from **DPM Heng Swee Keat on Clean & Green Singapore (CGS) Day 2023**, on 4 Nov 2023.

<b>Upcoming!</b>	
21 Feb 2024	EMAS Chinese New Year (CNY) Dinner 2024

## Industry News



Ms Chua Gek Hong  
Infection Control Advisor  
IHH Healthcare Singapore



Dr Joshua Teo  
Microbiology Advisor  
Singapore Polytechnic

EMAS is pleased to announce the appointment of two new advisors.

Ms. Chua Gek Hong, from IHH Healthcare Singapore, will serve as our **Infection Control Advisor**. Dr. Joshua Teo from Singapore Polytechnic will contribute his expertise as our **Microbiology Advisor**.

We believe their knowledge and support will greatly benefit EMAS' future initiatives and the cleaning industry.



EMAS was cordinally invited to **Karcher Singapore's 30th Anniversary and New Office Inauguration** on 20 Nov 2023.

The event line-up included a tour of our new office, keynote speeches and a celebratory lunch. Gracing the event were German Ambassador to Singapore, Dr. Norbert Riedel and our Regional President for ASEAN, Korea and Taiwan, Mr Klaus Puehmeyer.

EMAS and Karcher share a strong professional relationship - this was an excellent occasion to further strengthen our connections.



The **Facilities Management Expert Summit (FMES) 2023** took place on 4 Dec 2023, with **EMAS** as a **Supporting Partner**.

With this year's theme, "Facilities Management 5.0," Phase 2 Certified Facilities Management Expert (CFME) accreditation scheme was launched with other industry initiatives. Attendees learnt how SIFMA's members, industry partners, and the government are working towards harnessing innovative technology, sustainability, and user-centric

design to optimise facility performance, reduce costs, and create adaptable, environmentally friendly spaces that meet the needs of today's rapidly evolving world.

## Dialogues, Briefings and Engagements

On 29 Nov 2023, **NEA** provided a progress update on **Environmental Services (ES) Industry Transformation Map (ITM) 2025** to the Sectoral Tripartite Committees (STC) for information as NEA approaches the one-year mark following ES ITM 2025's launch.



The implementation of initiatives under the respective ITM pillars were progressively being carried out, with the next STC meetings being scheduled in 1H 2024.



**Tripartite Cluster for Cleaners (TCC)**, NTUC U Care Centre held a focus group discussion (FGD) on 27 Dec 2023 to gather views and feedback on the Cleaning industry. Namely, to review the existing job descriptions of some PWM job roles, and to propose new job titles that would commensurate with emerging skillsets and job redesign initiatives.

The FGD was targeted at **HR practitioners and senior management of cleaning businesses** as they may be more familiar with the job scope and emerging skillsets of the cleaning workforce. To this end, the TCC sought the industry's inputs/insights before the TCC puts forth its recommendations.

## EXCO Meeting (Salient Points)

EMAS is in the midst of upgrading its **CRM / technology platform**. It was agreed that council member Daniel Thong will be providing guidance and advise on implementation of the accounting system.



**EMAS Chinese New Year 2024** will be held on 21 Feb 2024, at ParkRoyal on Beach Road. The CNY Sub-Committee is in the midst of finalising the EMAS CNY Price Matrix to share with our members. Details will be available as soon as possible.

The Secretariat is currently garnering interest for a learning trip to **Interclean Amsterdam 2024** – happening from 14 May till 17 May 2024.

If you are keen to take part in this trip, please Register your Interest here <https://forms.gle/55okYB94JeSHie7XA>



Tony suggested for EMAS to consider alternative overseas mission trips such as ISSA or Japan Industry Visit.



NEA sought support from EMAS for its **Clean Enviro Summit Singapore (CESG) 2024**. This request was for 5-6 speakers to cover any aspects of the scope for cleaning. In addition, Secretariat shared that for 2024, **EMAS is the Lead Applicator - on behalf of 3 TACs** – for funding application with **Enterprise Singapore (ESG)**.

EXCO proposed for **EMAS Corporate Attire**, so they can wear it for all events, and it is recognisable for new members. EXCO has been requested to recommend some t-shirt vendor contacts. Edy recommended CYC Tailor, as EMAS can approach back to them for consistent printing quality and materials.



## Skills Development and Training



As the cleaning industry advances to tackle labour challenges and adopt an Outcome-Based Contracting model, EMAS presents the following programme in collaboration with **Real Estate and Construction Academy (RECA)**. Aligned with the objectives of Environmental Services Industry Transformation Map (ITM), this programme aims to help enhance multi-skills and boost workforce productivity.

We are pleased to share information on the **5th Generation Built Environment Custodian Programme** (per details below).

RECA would like to **seek your expression of interest on indicative training numbers** in the two inclusive pathways:

### 1. Custodial Checking Skills Certificate

*streamlined training session from 32 hours to 20 hours*

This training equips workers with additional skills to 'see and flag' cleanliness, health hazards, building defects and safety and security concerns. This secondary job can be done in parallel with the primary job and will no doubt be valued by customers as additional eyes are required in view of the growing incidents of undetected defects and situations.

## 2. Custodial Maintenance Skills Certificate

*streamlined training session from 32 hours to 20 hours*

This training equips workers with additional skills to undertake minor repair work to complement their existing skills soft FM skills. This secondary job can be done by process scheduling with the primary job as such minor repairs are not required to be done every day.

Kindly **indicate your expression of interest for training** in the attached PDF form and include your email to [ken@reca.edu.sg](mailto:ken@reca.edu.sg) or [gary@reca.edu.sg](mailto:gary@reca.edu.sg) .

(We understand that the indicative numbers provided are estimates and not a commitment. We understand that this is subject to factors such as projects secured etc).

For further information on this programme, do feel free to contact RECA (Ken at tel. 65634166/ 98209803 or Gary tel. 65634176/ 91868888).

[Indicate your Expression of Interest for training \(click here\)](#)

**Environmental Management Association of Singapore**



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