



Events and Activities



EMAS held its annual **Chinese New Year Dinner** at PARKROYAL on Beach Road on 21 Feb (Wednesday). We were delighted to welcome over 250 EMAS members, industry partners and representatives from agencies as we gathered to "Celebrate the Year of the Dragon" for an evening of fun, food and revelry!

Special thanks to Senior Minister of State, Ministry of Sustainability and the Environment (MSE), Dr Amy Khor; Senior Parliamentary Secretary, MSE, Mr Baey Yam Keng, our Distinguished Guests and members for being part of the celebration!





The Environmental Services (ES) Workforce Day celebrates the commitment and excellence of ES companies and employees, and was supported by the **Environmental Management Association of Singapore (EMAS)**.

The **Environmental Services (ES) Achievement Award 2023** was held on 24 Jan 2024, with invitations to 240 recipients from 40 companies. Each recipient received a **Certificate of Achievement** recognising them for their accomplishment, dedication and outstanding contribution. There were also fun ground activities from the **Health Promotion Board (HPB)**. Our strategic partners **Workforce Singapore (WSG)** and **e2i** were onsite to share job-redesign tips and training tips.

Upcoming!	
14 – 17 May 2024	Interclean Amsterdam 2024

Industry News



Institutes of Higher Learning (IHL) Career Outreach

EMAS Speaker 1: Daniel Thong, Nimbus Facilities
EMAS Speaker 2: Dr Adrian Ang, Chye Thiam Maintenance

Audience: Higher Nitec Students, School of Engineering (SOE)
 Total number of attendees: estimated 500 pax



Institutes of Higher Learning (IHL) Career Outreach

EMAS Speaker:
Elise Chen, ISS Facility Services

Audience: Ngee Ann Polytechnic, Year 3 Students, Environmental & Water Technology; Chemical & Biomolecular Engineering
 Total number of attendees: estimated 50 pax



An Appreciation Lunch was organised on 29 Jan 2024 to thank the 200+ Members of the **WSH Council** Committees, Taskforces and Workgroup for their support and collaboration in enhancing WSH outcomes. The Lunch provided an opportunity for Council Members to reconnect and join in the festivities of Lunar New Year together.

Appreciation Lunch for WSH Council's Committee Members
 29 January 2024

Dialogues, Briefings and Engagements

EMAS is represented in **Tripartite Cluster for Cleaners (TCC)** chaired by National Trades Union Congress (NTUC). A TCC meeting was held on 3 Jan 2024. Updates on the Cleaning Business Licensing Regime was shared, while topics included Cleaning PWM modules and the reviewing of job titles following key findings collated from the focus group discussion held on 27 Dec 2023.



EXCO Meeting (Salient Points)



EMAS discussed the possibility of a Singapore delegation to **Interclean Amsterdam 2024 (14 – 17 May)**. 15 EMAS members indicated interest. Enterprise Singapore (ESG) would provide more information on how they can support the learning trip or if there are other grants which can support EMAS learning trips.

EMAS has shared 6 potential speakers with NEA for **Clean Enviro Summit Singapore (CESG) 2024**; for Track 3 Public Hygiene (Cleaning). NEA will procure and liaise with relevant speakers directly.

20 companies have confirmed exhibition space at the Sands Ballroom. EMAS is the lead applicant for the setup of the Singapore Pavilion in CESG Expo 2024 - on behalf of 3 Associations (WMRAS, EMAS and SPMA). ESG will verify the steps and process with their backend support.



Christopher Toh from the Secretariat has tendered his resignation. Council member, Tan Kok Wee, has left Clean Solutions. Mr Sim Chin Seng will be representing Clean Solutions as a Council member.

Outcome/Performance-Based Cleaning Services Procurement (2-Day Master Class)

Cleaning services are invariably outsourced; either as a standalone service or packaged in an Integrated Facilities Management (IFM) contract. Prescriptive specifications are currently mainly used to buy these services; they include headcounts to provide, what, how and when cleaning tasks are to be done and a range of acceptable service performance which are often difficult to measure objectively. Service Providers have little incentive to do more than what is specified.

Outcome-Based (OB) specifications also known as Performance Specifications focus on the outcomes expected from the service, leaving the Service Providers leeway to decide when and how to deploy their resources optimally to achieve the outcomes. There will also be conditions where Hybrid Specifications (a combination of Prescriptive and Outcome Based) may be used.

Buyers will need to understand how Cleaning supports their operational needs and define them objectively for procurement and subsequent quality assessment and contract administration. Service Providers must likewise understand the outcomes specified and propose resources and processes to deliver the outcomes specified and more. OB Cleaning Supervisors play an important role in managing the cleaning process and resources to ensure delivery of the specified service quality and outcomes; OB Cleaning Auditors (external or internal) monitor and establish consistency of cleaning service for total quality management and control.

The class is confirmed to run on **15 April and 16 April 2024 (2 days)**. Importantly, the 'After Clean' and 'Between Clean' standards and AQL will be advantageous for you.

[To register or for enquiries \(click here\)](#)

Environmental Management Association of Singapore



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