



Enquires relating to **SingPass/CorpPass login:**

You may wish to note that if applicants have not set up their SingPass 2-Step Verification (2FA) and need to login to the Cleaning Industry Management System (CIMS), a one-time grace period of 30 days will be provided upon their first login from 5 July 2016 onwards. Existing and new cleaning businesses can login to both SingPass and CorpPass during the transition period from now until July 2017.

However, if the enquiry is on applying or resetting SingPass, you may refer to SingPass website. In addition, you may wish to note that SingPass application or reset can be done on the spot in person with the necessary documents (Counter Locations: <https://www.singpass.gov.sg/singpass/common/counter>).

Moreover, from our understanding, the iDA Central SingPass CorpPass Team has been sending letters to companies since Sep 2016 for CorpPass registration.

For more information on SingPass and SingPass 2FA, please visit: <https://www.singpass.gov.sg> .

For more information on CorpPass, please visit: <https://www.corppass.gov.sg>

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Please note that applicants/licensees are able to log in anytime at their own time and convenience to check on their application status (e.g. pending applicant clarification, pending evaluation, pending payment, etc.), over and above the notifications sent by system.